

お客様各位

2020年3月17日

株式会社ゴーフォトン

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フィリピン、ルソン島、移動制限措置に伴う、弊社製品の納品について

拝啓

貴社におかれましては、ますますご清栄のことと心よりお慶び申し上げます。平素は格別のご高配を賜り、厚くお礼申し上げます。

敬具

記

本日、フィリピン政府によるルソン島内移動制限措置が発動されました。現在、弊社としてどのような対応になるか確認を行っております。頂いておりますご注文に関して、どのような状態になるか、現時点では明確にご案内することが出来ませんが、まずは、情報を共有させていただきます。

対応方針が決まり次第、別途ご案内させていただきます。よろしくお願い申し上げます。

代表取締役 西澤尚



弊社社長からお客様へのご案内を以下に掲載致します。

***To Our Valued Customers,***

***During this unprecedented global health crisis, all of us at Go!Foton hope that you and your families are staying safe and are well. We are all very aware of the growing impact the Coronavirus is now having on our daily lives. Go!Foton is closely monitoring the dynamic situation, both here in the US and overseas, and we are adjusting our business operations to ensure that we are able to continue supporting the changing needs of our customers, while doing our utmost to ensure the safety and wellbeing of our staff, partners, and customers. We have already implemented measures to ensure that our global supply of critical materials and components is not affected by production stoppages in other countries. Furthermore, we are taking precautions to ensure that all incoming raw materials are quarantined at our factory to reduce the risk of exposure to our employees and our customers.***

***Go!Foton is diligently following the advice of government health authorities including The White House Coronavirus Task Force, the CDC, and the WHO. We regularly update our staff on best practices and common-sense precautions. Within the last 24hrs, the Philippine government has raised the alert level due to an increase in the number of cases of COVID-19 throughout the metropolitan Manilla area. Like we are now starting to see implemented here in the USA, the Philippines is taking very similar and aggressive measures to reduce social contact in the hopes of slowing the spread of the virus. In some cases, this is taking the form of closing schools, certain business, and restricting travel within certain areas that are deemed high risk. While our Go!Foton factory is located very near to metro Manilla, at the moment we are not directly impacted by such measures and, for the time being, we continue to operate at or near full capacity with no impact to our outbound shipments. Go!Foton is taking every available measure at our disposal to help educate our people on best practices to prevent the spread of the virus and to afford our people the highest degree of flexibility to ensure their safety as they travel to and from the Factory. Our goal is to maintain as close to full operations as possible without creating any situation which puts any of our team members at risk.***

**In the past few weeks, many of our customers, partners, and suppliers have thoughtfully responded to this fluid situation by adopting policies seeking to minimize employee travel and unnecessary in-person contact. Go!Foton**

wholeheartedly stands with our industry colleagues and will accommodate any such guidelines by supporting alternative forms of constructive interaction so that all of us can continue to conduct “business as usual” in the face of current uncertainty. Our entire team here at Go!Foton is available to support you by phone, video conference and email should you require any assistance with product selection, quoting, or technical training and support.

Please do not hesitate to contact any of our Go!Foton customer care professionals should you have any specific needs or concerns. We would also encourage you to check our website frequently as we will be posting further updates as the global impact of COVID-19 continues to unfold.

Let’s move forward together!

With warm regards,

**Simin Cai**

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Simin Cai, Ph.D.

President & CEO

